

King's Parade Security Scheme

Public Consultation Responses to open and free text questions asked

There were 499 respondents to the online consultation running between 11 December 2020 and 11 January 2021. 95% were individuals, 3% were on behalf of a group or organisation, 1% were an elected representative, with 1% other.

All 499 respondents provided the first three characters of their postcode, with only a very small proportion living outside the CB area.

In answer to **Question 10** - how significantly the changes have impacted respondents, some 57% either answered Slightly or Not at all. When asked how the scheme has impacted the respondent, the information received is summarised below. There were 419 responses to this question, with both positive and negative impacts identified and some duplicated answers.

Positive impacts identified:

- Reference to extending the scheme both in duration & other streets
- Improving the area & feeling safer going to the shops
- Better for pedestrians
- Dramatically improved experience
- Nicer to walk around without traffic
- Feels safer for tourists
- Tourists now not in danger
- Easier to cycle
- More enjoyable to walk & talk in area
- Outdoor spaces for coffee shops more enjoyable
- Nice to not share the space with traffic
- Quieter area, nicer environment.

Negative impacts identified:

- Aesthetic appearance
- Vehicles manoeuvring near barrier
- Limited amount of space for cyclists to ride through barrier
- Taxi drivers picking up customers
- Difficult to park
- Vulnerable residents access
- Difficult for deliveries/ picking up, and for blue badge holders
- Change in shop delivery times
- Made entrance to King's Parade crowded
- Parking for visitors with disabilities

- Difficult to access Great St. Mary's church.

Question 12 – for those 180 respondents who said that the barrier operational timings didn't suit them, the following alternative suggestions were made:-

- 10am – 4pm
- 8:30am – 8:30pm
- 10:00am – 5pm
- Permanent closure
- Remove Barrier
- 10:00am – 6pm
- 8:00am – 8:00pm
- Rising bollards allowing permitted vehicles through
- 8:00am – 10:00pm
- 11:00am – 4pm
- 9:30am – 6pm
- 9:00am – 5:30pm
- 8:30am – 8:30pm
- 10:30am – 5pm
- 7:30am – 12:00am
- 9:30am – 4pm.

Businesses Owners/ Workers

Question 18 - when asking business owners/ workers if they would wish to see the current operational times of 9:30am – 7:00pm amended, 12 said yes and 4 said no.

Question 19 - when asking those 12 businesses wishing to see the operational times amended for alternative suggestions, the following summarises the responses received:-

- 10am – 4pm
- 10am – 6pm
- Remove barriers
- Make permanent
- 12:00pm – 4pm in winter, and 11:00am – 6pm in summer.
- 10:00am – 10:00pm
- 10:00am – 7:00pm.

Blue-Badge Holders

Question 26 – blue-badge holders were asked if the changes have caused difficulty or inconvenience. The following is a summary of the 21 responses received:-

- Parking now further away from desired destination
- Narrow gap

- Have to have assistance in wheelchair due to location now having to park
- Less convenient
- Less able to visit area.

Residents

Question 32 – responses were received from 3 residents of King's Parade, all of whom feel impacted by the changes. When asked how, they responded as follows:-

- Access, parking restrictions & picking up/ dropping off (particularly for students at term start and end)
- Having a physical disability makes access impossible on occasion
- I am a resident of King's College

Shoppers and Hospitality Customers

Question 37 – when asking shoppers and hospitality customers if they felt King's Parade was now a nicer place, of those 180 that said no (40%), there were 165 suggestions for one thing they would improve. The following is a summary of the responses:-

- Remove the barrier
- Only vehicles allowed to be for deliveries. Completely pedestrianise otherwise
- Improved access for cyclists
- Improved access for blue-badge holders.
- Increase seating in area
- Improve visual aesthetics of barrier
- Pedestrianise area
- Remove barrier and put rising bollards in
- Change hours of operation
- Change times the street bins are emptied as the lorry is in the space at lunchtimes
- Move barrier to Silver Street

Question 38 and 39 - people wishing to access shops/ restaurants or businesses in the area were asked if they could still access the facilities they seek. Of the 439 respondents 30 (7%) said no. The following summarises the 29 responses received identifying what they were now not able to access:-

- Great St Mary's Church
- Shops for click & collect
- Colleges.
- The market
- Too far from other parking areas
- Safe cycling

- Disabled Parking
- Some shops.

Visitors

Question 43 and 44 – of the 433 people responding to the visitor experience question, 187 (43%) felt there had been an improvement and 246 (57%) felt there had not. Improvements identified (179 responses) are summarised as:-

- Feel less likely to be hit by bikes
- Would like to see businesses using the area for outside dining more
- Quieter, easier to avoid people
- Feel safer
- Less pollution
- Less congestion
- More space for pedestrians
- More pleasant atmosphere

Question 47 and 48 – when asked if they now travel differently as a consequence of the scheme, 19% of the 431 responses said yes. The following is a summary of what has changed for them:-

- Cycling is more challenging near the barrier
- Parking further away
- Stopped accessing King's Parade due to blue-badge bays not being accessible
- Cycling less
- Walk more
- Drive more.

Cycling

Question 51 and 52 – respondents who cycle were asked to indicate how the scheme affected their cycling. Those who felt it had made it worse (70%) were asked what one thing they would change. The following summarises the 282 responses received:-

- Larger space for cyclists to safely navigate through
- Remove the barrier
- Replace with something more aesthetically pleasing
- Pedestrianise the whole of King's Parade area
- Replace with rising bollards.

Ends